



FOODSERVICE GROCERY HOSPITALITY

Let's make good food together!

March 12, 2020

Aloha Suisan Customers,

We are very concerned about the spread of COVID-19 (Coronavirus) and the potential impact to you, to our employees, and to the Hawaii Island community.

Our business is run by, and for people, living together in our Hawaii Island community. Our priority is to protect everyone's health and while providing consistent service to you. So, we are implementing the following preventive actions:

- Enhanced hygiene practices for our employees
- Enhanced sanitation procedures in our facilities and delivery vehicles
- Suspending non-essential out-of-state business travel

COVID-19 is still spreading rapidly worldwide. New information is being released daily by the Centers for Disease Control and Prevention (CDC), the Hawaii State Department of Health, and the Hawaii County Hawaii Civil Defense. We anticipate the authorities might soon increase the alert level and issue new restrictions, so we are developing a flexible response plan that will allow us to adjust our operations to maintain continuous service to you, our valued customers.

Please contact your Suisan representative if you have any questions about our products or service.

Mahalo,

A handwritten signature in black ink, appearing to read "Stephen Ueda", written over a horizontal line.

Stephen Ueda
President and CEO
Suisan Company, Ltd.

Suisan Company, Limited

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